

**From:** [REDACTED]  
**Cc:** [Tanya Farrell](#); [DL - Craig Riviere and Assistant](#); [DL - Cathy Rainsford & Assistants](#); [REDACTED]  
**Subject:** Authority submission for 25 May 2023 meeting - Consumer expectations for telecommunications safeguards and the TCP Code review [SEC=OFFICIAL]  
**Date:** Wednesday, 17 May 2023 11:00:00 AM  
**Attachments:** image001.png  
image002.png  
image003.png  
image004.png  
Final Authority Paper\_25 May 2023.docx  
Attachment A - TCP position paper.docx  
Attachment B - Letter from Minister TCP Review - 30.03.2023.pdf  
Attachment C - Issues for CA.docx  
Attachment D - International and Essential Sector Comparison Study.docx

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Please find attached an Authority submission entitled “Consumer expectations for telecommunications safeguards and the TCP Code review” with the following four attachments:

- Attachment A What consumers want – Consumer expectations for telecommunications safeguards – A position paper for the telecommunications sector
- Attachment B Minister for Communications Letter dated 30 March 2023
- Attachment C Issues to be raised with Communications Alliance
- Attachment D Consumer Protection Safeguards in Telecommunications and Essential Services – Comparative Study Report

This Authority paper is being lodged for the Authority meeting on the 25 May and corresponds to item 2 in the Forward Agenda, “Consumer Protection Framework – position paper”. It has been cleared by the CCD GM.

Please let me know if there are any issues with the attached files and I can sort it out.

Regards

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